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LEADING THE INTERMODAL EVOLUTION

DISPATCH NEWS

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BUT I CAN MAKE LASAGNA

Hero
Noun: 'he-ro'

Any common person, placed in uncommonly difficult circumstances, who displays uncommonly noble character.

How exactly do you recap a year that is 2020? How is it even possible to cover the vast range of emotions that Americans and all citizens of the World experienced this year? Whether it be the COVID-19 pandemic, the California wildfires and Australian bushfires, or the hurricanes and tropical storms just to name a few, 2020 remains unmatched by any other year in modern history.

But when dark challenges come, they also create opportunities for light. 2020 was the year that made us stronger, less complacent, and more aware of what really matters. 2020 has revealed in all of us strength and fortitude that we did not know existed. Heroes have been born from ordinary people who in extraordinary situations emerged to shine their light on others. Mr. Rogers once said "When I was a boy and I would see scary things in the news, my mother would say to me, 'Look for the helpers. You will always find people who are helping.'" Here are just a few of the ordinary citizens who are among the helpers, those that show that 2020 has also brought out the best in us.

• When Greg Dailey of NJ had to close his framing shop he had to rely on his second job delivering newspapers as his main source of income. Noticing seniors on his delivery route that couldn't leave their homes, he began bringing them groceries free of charge, whatever they needed, 500 shopping trips to date. "We're going to do everything we can to help people get through."

• Taran Tien, 9, wore a suit and his sister Calliope Tien, 6, wore bright pink in Columbus, Ohio, as they brought an

orchestral concert to their 78-year-old neighbor Helena Schlam's porch to brighten her mood as she self-quarantined.

• The 'Lasagna Lady' Michelle Brenner, after being laid off during the pandemic, has made 1,200 pans of lasagna for any one in need even using her stimulus check to buy the ingredients. "I can't change the world, but I can make lasagna," she said.

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HAPPY HOLIDAYS

Ordinary people doing extraordinary things, examples of the indomitable human spirit. This is the legacy of 2020 that through darkness comes light, and the spirit of triumph lives in us all. As we look to 2021 and the normalcy that will finally return with a vaccine, let us strive to not forget what we have learned is most important - faith, hope, love, compassion - and that within us all lies a hero.

We would like to take this opportunity to thank the CIEM 2020 heroes, the employees who came to work each day overcoming every obstacle to build the foundation for our new Pioneer chassis line, and our dealers who braved COVID, hurricanes, and other natural disasters to continue to serve our chassis customers while also serving their communities. CIE Manufacturing fills a vital role in the intermodal and transportation industries and we could not do that without these special dedicated partners and friends. From our family to yours, we wish everyone a Happy Holiday, and hope that 2021 brings you happiness, peace, and prosperity.

EVERYDAY HEROES

